



Volunteer Role Profile

Events Volunteer

Events Volunteers have a varied and exciting role at the Rococo Garden. Whether it's for theatre performances, filming, activity workshops, corporate events, or special occasions such as weddings or proposals, Events Volunteers are essential to making those occasions a success. Our much-anticipated 'Enchanted Gardens by Night' event is a wonderful opportunity to volunteer at the Painswick Rococo Garden during one of the most magical times of the year!

This role involves supporting our Visitor Experience Team with practical tasks such as event set-up and clean-up, as well as stewarding during the event itself. You will be trained up to understand the history and layout of the Garden, to answer visitor's questions, and to support the Welcome Team with ticket sales, memberships and retail purchases.

Where is it based?

Painswick Rococo Garden is quirky and unique. Designed in the 1740s as a fanciful pleasure garden for Benjamin Hyett and his guests, today it's a place to roam free, enjoy nature and take in the spectacular views and magical follies. It's especially famous for its snowdrop display but remains busy throughout the year with seasonal planting, family trails, open air theatre and more. The kitchen garden provides produce which is made into jams, chutneys and beer, all sold in the shop along with other locally sourced gifts. There is a café which serves light lunches, drinks and cakes.

What is the role?

- You'll be a key player in getting the garden ready for the event, helping to transport materials and set-up equipment, as well as cleaning and packing-up at the end, ready for the next opening day.
- You'll be part of a stewarding team responsible for welcoming our visitors and ensuring they have the best experience possible!
- You'll be a key point of contact for both visitors and the Events Team, keeping the staff informed of how the event is running and if any issues arise.
- You'll be on hand to assist visitors and answer their many and varied questions.
- You'll be trained to operate our till system and sell admission tickets and items from the shop, as well as selling our special 'Friends Memberships' using a simple app.
- During quiet periods you will tidy the cafe and shop areas and assist with small administrative tasks where needed.
- You will receive full training with the team on site.
- If you have additional skills which may be useful, such as barista training, you can also assist in supporting our cafe and coffee wagon!

What's in it for you?

- You'll join a friendly, dedicated and dynamic team of volunteers and staff, helping to support our small charity.
- You'll meet a wide range of visitors from all over the world and make them feel welcome.
- You'll become part of the friendly Volunteer Team, which has regular get-togethers.
- You'll receive free entry to the garden with one additional visitor during normal opening times.
- You'll have a 20% discount on shop and cafe items.
- You'll be supporting the conservation of the UK's only complete historic Rococo Garden!

This role will suit you if you're someone who:

- loves being hands-on with setting up an event and bringing it to life
- loves chatting to people and making them feel welcome
- enjoys working as part of a team
- would like to use their communication skills to make visitors feel happy and informed
- enjoys working in a busy environment and is able to remain calm under gentle pressure
- Takes initiative to help maintain a safe and tidy environment
- is able to learn to operate a simple till system

- **Is observant and has good attention to detail**

Time commitment

Shifts will be dependent on the individual event so some evening and weekend work will be involved. Some shift examples are:

- Day Events/ Workshops will fall during our normal 10:00-17:00 opening hours.
- Afternoon/Evening Events will require arrival around 16:00 for set-up, and end sometime between 19:00 and 21:30, depending on the event.

Staff contacts

Leah Powell, Visitor Experience Manager
Tracey Anderson, Welcome Desk Coordinator
Amy Taylor, Garden Director
Duty Manager on day of event

Please note:

This role is purely voluntary and this arrangement is not meant to be a legally binding one, nor an employment contract.

Leah Powell

Reviewed & updated September 2026